



MOBILITY ADVISORY COMMITTEE MEETING AGENDA AND NOTICE

Meeting Date: November 29, 2023
Meeting Time: 1:00 PM Pacific Time (US and Canada)
Location: In-person and Zoom Conference

Mobility Advisory Committee Participation:

The Regular Meeting of the Mobility Advisory Committee in-person meeting will be held on November 29, 2023, at 1:00 pm at 19 upper Ragsdale Dr, Suite 100.

Member Jessica McKillip Participation:

**Location: The Hub ITN Monterey – 236 Monterey St, Salinas, CA 93901
via Zoom**

<https://us06web.zoom.us/j/84500836234?pwd=aFQ0YUdj3Y0eW94WmtRZ1Myc0Vldz09>

Meeting ID: 845 0083 6234 and Passcode: 652252.

Public Participation

Public participation for the Monterey-Salinas Transit Mobility Advisory Committee is available in-person at 19 Upper Ragsdale Drive, Suite 100, as well as virtually via Zoom, telephone, and email. To participate virtually, click <https://us06web.zoom.us/j/84500836234?pwd=aFQ0YUdj3Y0eW94WmtRZ1Myc0Vldz09> and enter the following:

Meeting ID: 845 0083 6234 and Passcode: 652252.

To attend by telephone, dial (669) 900-6833 same Meeting ID: 845 0083 6234 and Passcode: 652252.

Public comments may be made either in person, via Zoom, or via email. Members of the public may attend the Committee Meeting in person and request to speak to the Committee Members when the Chair calls for public comment. Persons who wish to make public comment on an agenda item are encouraged to submit comments in writing by email to MST at mobility@mst.org by 3:00 PM on Friday, November 24, 2023; those comments will be distributed to the MAC Members before the meeting. Written comments may be emailed to mobility@mst.org and should include the subject line: "Public Comment Item # (insert the agenda item number relevant to your comment)."

Accessibility, Language Assistance, Public Comments - MST District Board and Committee Agendas, Public Hearing, Pre-bids, Other Public Meetings

Agendas and materials related to an item on this agenda submitted to the Board after distribution of the agenda packet are available for public inspection at the Monterey-Salinas Transit Administration Building at 19 Upper Ragsdale Dr., Suite 200, Monterey, CA, 93940 during normal business hours. Agendas and other informational materials related to this meeting may be requested within 72 hours of the meeting date.

Upon request, Monterey-Salinas Transit will provide written materials in appropriate alternative formats, including disability-related modifications or accommodations, auxiliary aids, or services to enable individuals with disabilities to participate in public meetings. Please send a written request, including your name, mailing address, phone number, description of the requested materials, and preferred alternative format or auxiliary aid or service at least three working days prior to the meeting at the address below.

Public comments may be submitted for any item on the agenda by contacting MST:

Mail: MST, Attn: MAC Staff Support, 15 Lincoln Ave., Salinas, CA 93901

• **Email:** mobility@mst.org • **Phone:** (888) 678-2871

TTY/TDD: 831-393-8111 • 711 Relay



888-678-2871 / Free language assistance

Asistencia de Lenguaje Gratuito /Libreng tulong para sa wika

Group: Mobility Advisory Committee

Members:	Steven Macias	The Blind and Visually Impaired Center
	Jennifer Ramirez	Partnership for Children
	Jessica McKillip	ITN Monterey County
	Aaron Hernandez	Transportation Agency for Monterey County (TAMC)
	Bobby Merritt	Veterans Transition Center
	Reyna Gross	Alliance on Aging
	Diana Jimenez	AAA-Monterey County Dept. of Social Services
	Leticia Garcia	The Carmel Foundation
	Maria Magaña	Central Coast Center for Independent Living (CCCIL)
	Alejandro Fernandez	DaVita Dialysis
Staff:	Cristy Sugabo	Mobility Services Manager
	Ruben Gomez	Mobility Coordinator

1. CALL TO ORDER

- 1-1. Roll Call
- 1-2. Introduction of Guests

2. PUBLIC COMMENTS ON MATTERS NOT ON THE AGENDA

*Members of the public may address the Committee on any matter not on the agenda. There will be a time limit of not more than three minutes for each speaker. The Committee will not discuss or take action, but may ask questions, on matters brought up under this item during the meeting but may choose to follow-up at a later time, either through staff or on a subsequent agenda. **(Please refer to page 1 of the agenda for instructions)***

3. CONSENT AGENDA

- 3-1. Approve Minutes of the Regular Meeting of September 27, 2023. (Cristy Sugabo) (Page 5)

4. MEMBERSHIP

- 4-1. Receive Reminder for January 2024 Elections of Officers (Steven Macias)
- 4-2. Receive Announcement of MAC Vacancies (Steven Macias)

- 4-3. Recommend Jessica McKillip to the MST Board of Directors for MAC Membership as the representative of ITN Monterey County. (Steven Macias)

5. NEW BUSINESS AND ACTION ITEMS

6. PRESENTATIONS

7. REPORTS AND INFORMATION ITEMS

The Committee will receive these report(s), which do not require action by the Committee.

- 7-1. MV Transit and MST RIDES Services Update. (David Cox) (Page 8)

- 7-2. MST Mobility Updates. (Cristy Sugabo)

8. SUBJECT ITEM REQUEST

This item(s) will be included on a future agenda for follow-up.

9. ANNOUNCEMENTS AND APPRECIATIONS

10. ADJOURN

NEXT SCHEDULED MEETING DATE: January 31, 2024

1:00 p.m.

NEXT SCHEDULED AGENDA DEADLINE: January 15, 2024

Dates, times, and **teleconference information are subject to change.*

*Please contact MST for accurate meeting date, times and **teleconference** information or check online at <https://www.mstmobility.org/advisory-committee.htm>*

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MEETING OF THE MOBILITY ADVISORY COMMITTEE (MAC)

DRAFT MEETING MINUTES

September 27, 2023
1:00 pm (Pacific)

Present:	Jennifer Ramirez Jessica McKillip Steven Macias Aaron Hernandez Bobby Merritt Reyna Gross Leticia Garcia	Partnership for Children ITN Monterey County The Blind and Visually Impaired Center Transportation Agency for Monterey County (TAMC) Veterans Transition Center Alliance on Aging The Carmel Foundation
Absent:	Alejandro Fernandez Diana Jimenez Maria Magaña	DaVita Dialysis AAA-Monterey County Dept. of Social Services Central Coast Center for Independent Living (CCCIL)
Staff:	Lisa Rheinheimer Kevin Allshouse Cristy Sugabo Ruben Gomez Scott Taylor Ezequiel Rebollar Deanna Smith Michael Kohlman Matthew Deal Kaleb Aquino-Lopez	Assistant General Manager Contract Services Manager Mobility Services Manager Mobility Coordinator Information Technology Manager IT Technician Civil Rights Officer Chief Information Officer Grants Analyst Mobility Specialist
Public:	David Cox	MV Operations Manager

An apology is made for any misspelling of a name.

1. CALL TO ORDER

- 1-1. Roll Call
- 1-2. Introduction of Guests

Chair Macias called the meeting to order at 1:04 p.m. Roll call was taken, and a quorum was established.

2. PUBLIC COMMENTS ON MATTERS NOT ON THE AGENDA

There were no public comments.

3. CONSENT AGENDA

3-1. Approve Minutes of the Regular Meeting of July 26, 2023 (Ruben Gomez)
(page 6)

There were no public comments.

On a motion by Committee Member Merritt, seconded by Committee Member Ramirez, and carried by the following vote, the Committee approved the Minutes of the Regular Meeting of July 26, 2023:

AYES:	6	Macias, Ramirez, Hernandez, Merritt, Gross, Garcia
NOES:	0	
ABSENT:	3	Fernandez, Magaña, Jimenez
ABSTAIN:	0	
RECUSE:	0	

4. NEW BUSINESS AND ACTION ITEMS

4-1. MST SURF! Busway and Bus Rapid Transit Project. (Lisa Rheinheimer)
(Page 10)

1. Received Update on the SURF! Busway and Bus Rapid Transit Project
2. Approve a Letter to the California Coastal Commission, Sand City, and Marina Recommending Approval of a Coastal Development Permit, and
3. Provide Input on Project Amenities, Retaining Walls, and Fencing.

Member McKillip joined the meeting at 1:34 p.m.

The Mobility Advisory Committee members received an update on the SURF! Busway and Bus Rapid Transit Project.

On a motion by Committee Member Ramirez, seconded by Committee Member McKillip, and carried by the following vote, which was conducted by roll call, the Committee approved a Letter to the California Coastal Commission, Sand City, and Marina Recommending Approval of a Coastal Development Permit, and provided input on Project Amenities, Retaining Walls, and Fencing:

AYES:	7	Macias, Ramirez, Hernandez, Merritt, Gross, Garcia, McKillip
NOES:	0	

ABSENT: 3 Fernandez, Magaña, Jimenez
ABSTAIN: 0
RECUSE: 0

5. PRESENTATIONS

None

6. REPORTS AND INFORMATION ITEMS

6-1. MV Transit-MST RIDES Service Update (Kevin Allshouse/David Cox)

The Committee received a report from David Cox, MV Transportation on MST fixed-route and RIDES transit service.

6-2. MST Mobility Programs Updates (Cristy Sugabo)

The Committee received an update from Cristy Sugabo, MST Mobility Manager, on MST Mobility Programs.

7. SUBJECT ITEM REQUEST

None


8. ANNOUNCEMENTS AND APPRECIATIONS

None

9. ADJOURN

With no further business to discuss, Chair Macias adjourned the meeting at 1:53 p.m. (Pacific Time).

PREPARED BY: 
Ruben Gomez

REVIEWED BY: 
Cristy Sugabo

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MV

Trips by Purpose



The report counts comp trips. Date range: 09/28/2023 - 11/19/2023. Transportation company: MV. Provider types: Normal. Counted passenger types: clients. Information is grouped by month.
Cancel Types: None.

	2023/09	2023/10	2023/11	Total for purpose
COMMT MTNG	0	2	0	2
DIALYSIS	120	1,139	637	1,896
EDUCATION\TRAINING\DAY CARE	185	2,217	1,127	3,529
EMPLOYMENT	18	278	168	464
FUNCT ASSESSMENT	0	10	13	23
MEDICAL	35	673	399	1,107
NUTRITIONAL	1	17	11	29
PERSONAL/RECREATIONAL	105	1,133	821	2,059
SHELTERED WORKSHOP	4	29	18	51
SHOPPING	4	85	52	141
Total for period	472	5,583	3,246	9,301

Taxi

Trips by Purpose

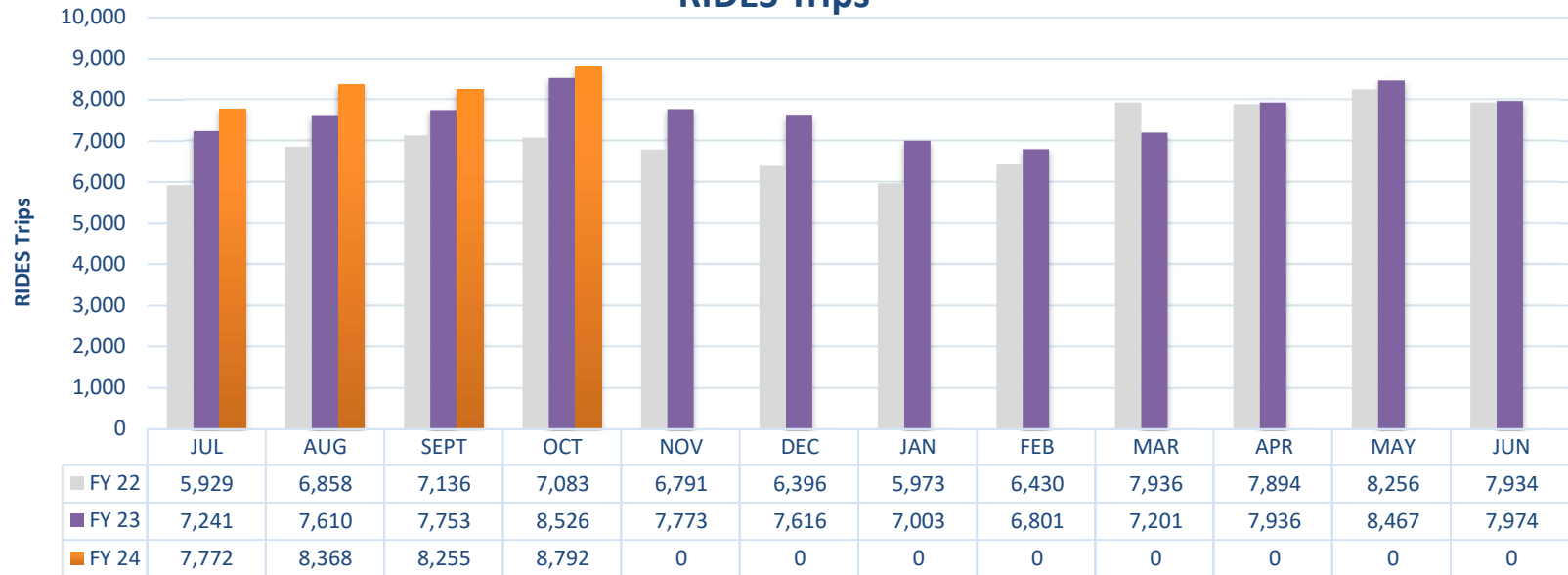


The report counts comp trips. Date range: 09/28/2023 - 11/19/2023. Transportation company: Yellow Cab Co.. Provider types: Normal, Trips Only. Counted passenger types: clients. Information is grouped by month.
Cancel Types: None.

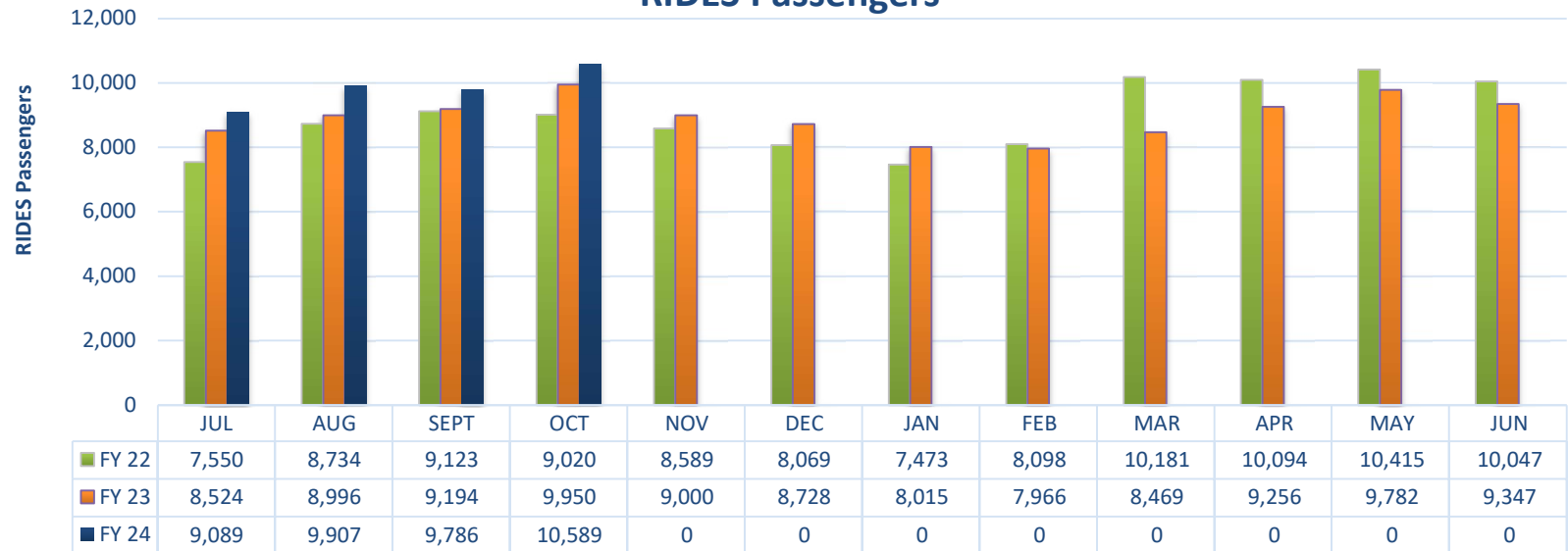
	2023/09	2023/10	2023/11	Total for purpose
COMMT MTNG	0	2	0	2
DIALYSIS	69	584	231	884
EDUCATION\TRAINING\DAY CARE	30	566	281	877
EMPLOYMENT	31	432	245	708
FUNCT ASSESSMENT	0	14	7	21
MEDICAL	51	581	256	888
NUTRITIONAL	2	10	1	13
PERSONAL/RECREATIONAL	117	914	461	1,492
SHELTERED WORKSHOP	2	6	1	9
SHOPPING	11	102	35	148
Total for period	313	3,211	1,518	5,042

**MST-MV Dashboard
FY 2024**

RIDES Trips

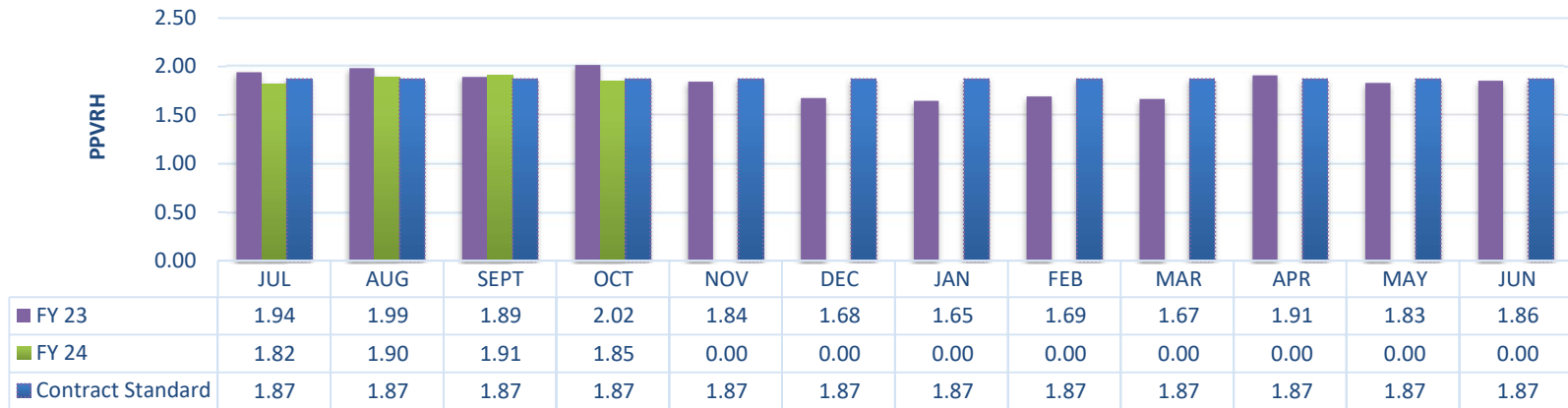


RIDES Passengers

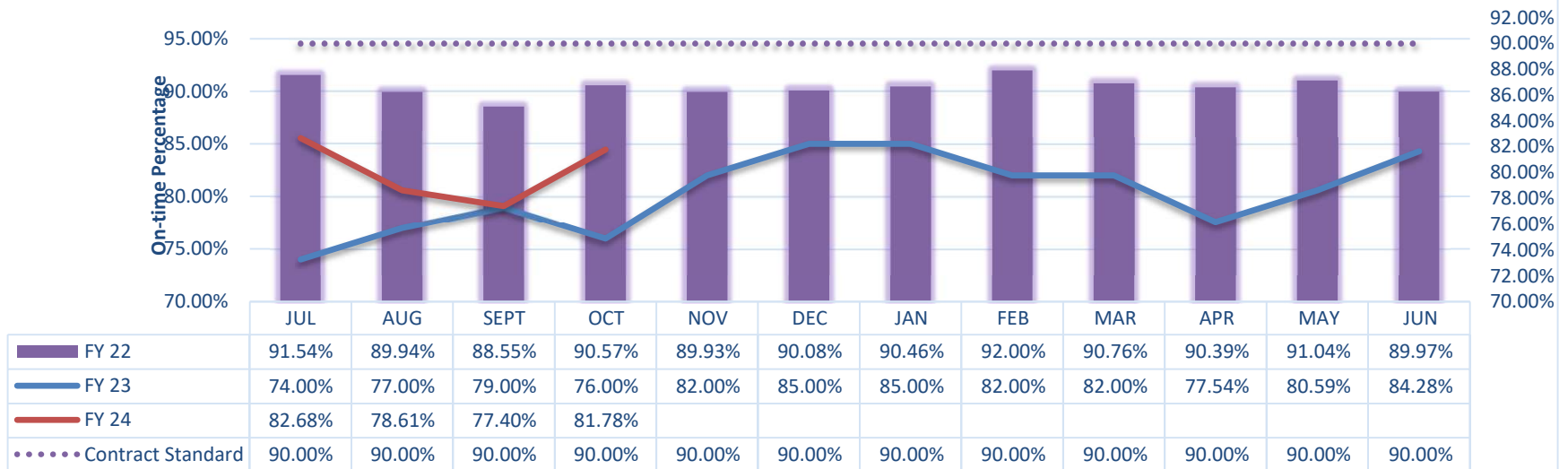


MST-MV Dashboard
FY 2024

RIDES Passengers per Vehicle Revenue Hour (P/VRH)

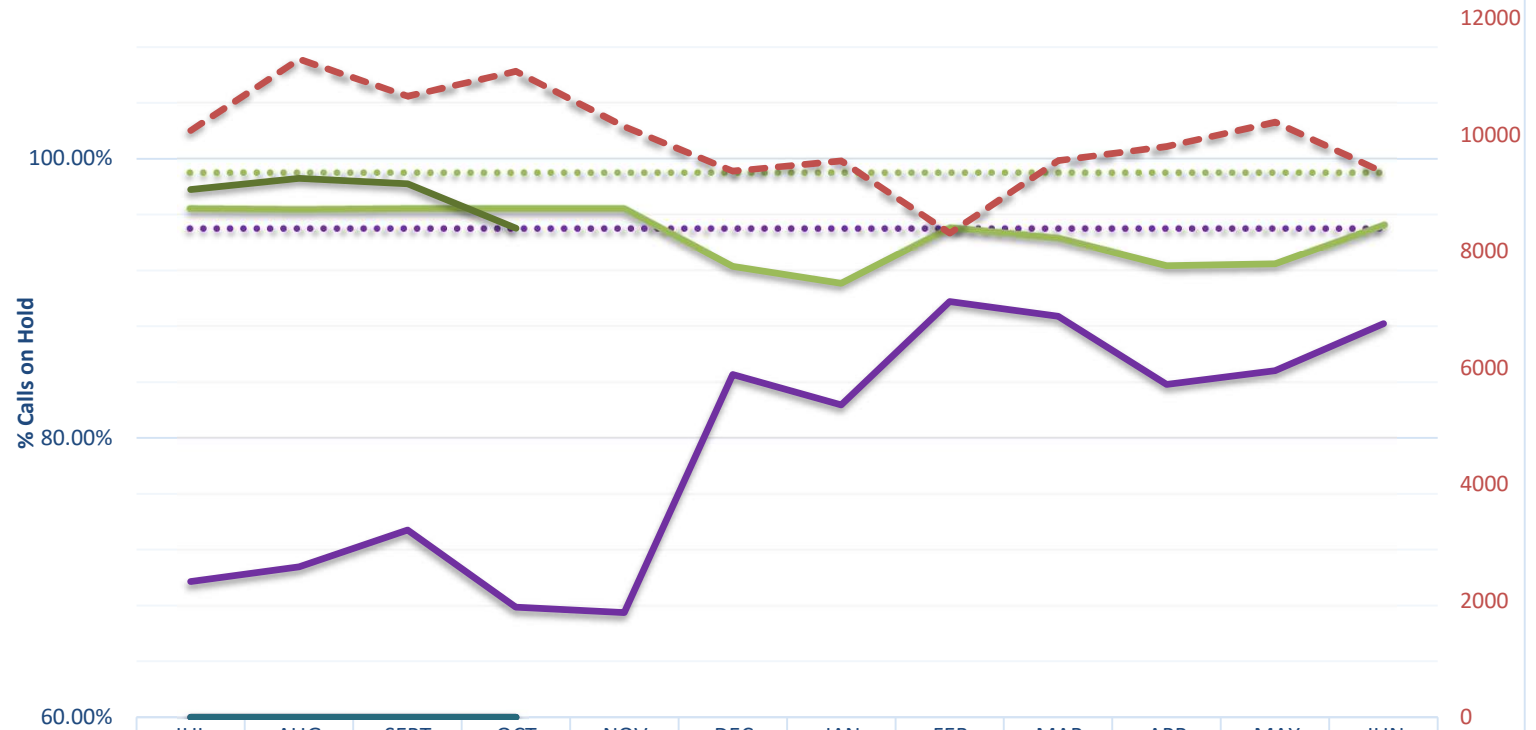


RIDES On Time Performance (OTP)



MST-MV Dashboard
FY 2024

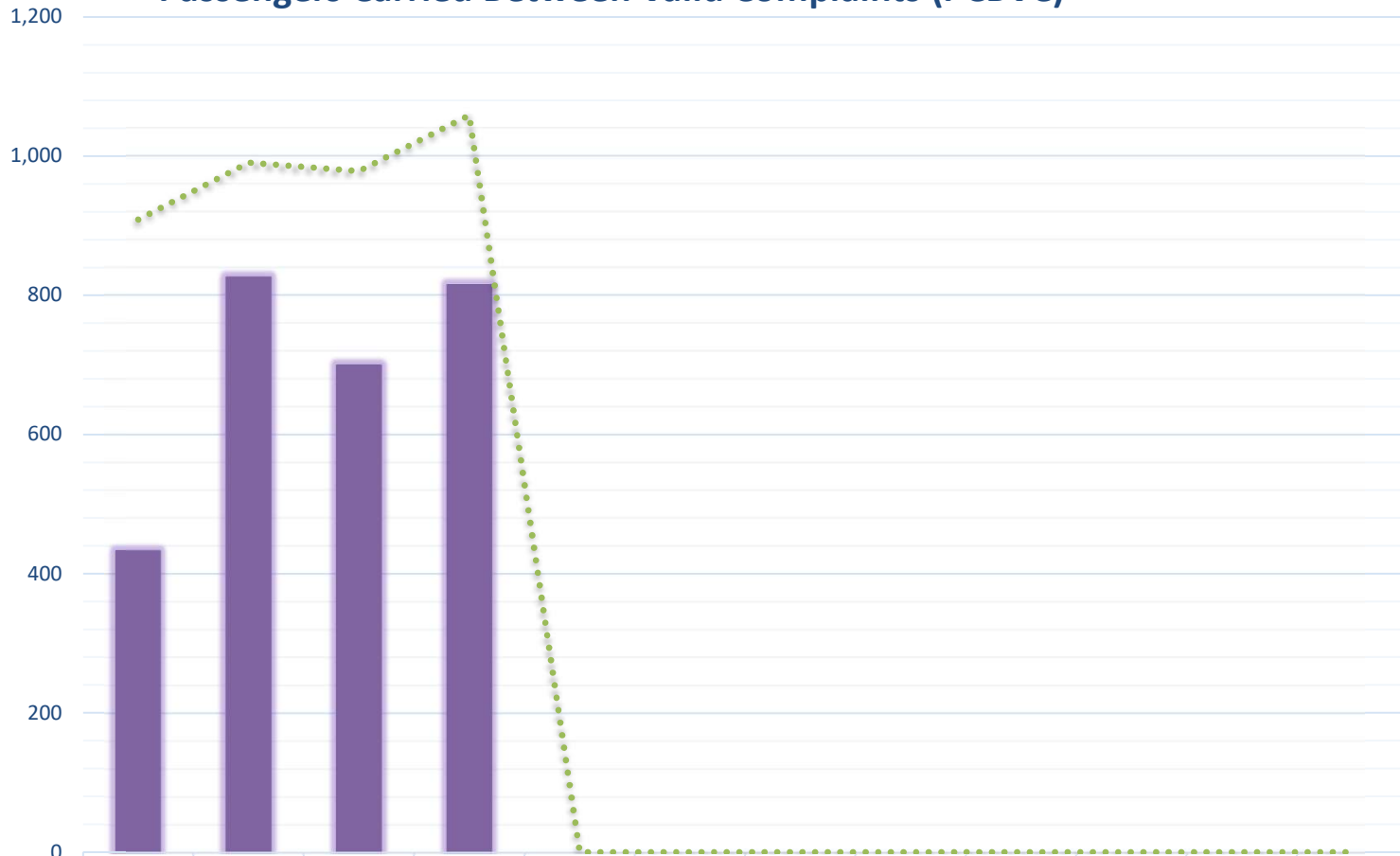
RIDES Calls Hold Times



	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN
Contract Standard <180 (s)	95.00%	95.00%	95.00%	95.00%	95.00%	95.00%	95.00%	95.00%	95.00%	95.00%	95.00%	95.00%
Contract Standard <300(s)	99.00%	99.00%	99.00%	99.00%	99.00%	99.00%	99.00%	99.00%	99.00%	99.00%	99.00%	99.00%
FY 23 <180(s)	69.71%	70.77%	73.40%	67.89%	67.51%	84.55%	82.36%	89.79%	88.72%	83.84%	84.81%	88.18%
FY 23 <300(s)	96.43%	96.36%	96.43%	96.43%	96.43%	92.30%	91.09%	95.07%	94.30%	92.33%	92.47%	95.28%
FY 23 Calls Received	10087	11312	10676	11102	10154	9389	9567	8322	9568	9812	10231	9365
FY 24 <180(s)	88.55%	89.30%	89.65%	88.67%								
FY 24 <300(s)	94.89%	96.43%	94.88%	94.77%								
FY 24 Calls Received	9070	9267	9166	8407								

MST-MV Dashboard
FY 2024

MST RIDES
Passengers Carried Between Valid Complaints (PCBVC)



PCBVC: RIDES	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN
	433	826	699	815	0	0	0	0	0	0	0	0
RIDES Standard (10%)	909	991	979	1,059	0	0	0	0	0	0	0	0

PCBVC: RIDES RIDES Standard (10%)