



MOBILITY ADVISORY COMMITTEE

1. *Define unmet needs and explore solutions*
2. *Research trends to anticipated future needs*
3. *Review successes elsewhere for applicability locally*

Meeting Date: November 30, 2022
Meeting Time: 1:00 PM Pacific Time (US and Canada)
Location: In-Person and Zoom Conference

Due to the expiration of certain directives contained in the Governor's Declaration of Emergency for the State of California (Executive Order N-29-20), Monterey-Salinas Transit Mobility Advisory Committee will hold meetings in-person and via Zoom virtual meeting as indicated below:

In-Person Participation:

The Regular Meeting of the Monterey-Salinas Transit Mobility Advisory Committee in-person meeting will be held on November 30, 2022 at 1:00 PM at 19 Upper Ragsdale Drive, Suite 100. *Members of the public are required to wear a face covering and will be socially distanced in the Board room.*

OR

Zoom Participation:

The Regular Meeting of the Monterey-Salinas Transit Mobility Advisory Committee Zoom virtual meeting will be held on November 30, 2022 at 1:00 PM via Zoom conference, click <https://us06web.zoom.us/j/84500836234?pwd=aFQ0YUdjZ3Y0eW94WmtRZ1Myc0Vldz09> and enter the following:

Meeting ID: 845 0083 6234 and Passcode: 652252.

By telephone: (669) 900-6833 same Meeting ID: 845 0083 6234 and Passcode: 652252.

Public comments may be made either in person, via Zoom, or via email. Members of the public may attend the Committee Meeting in person and request to speak to the Committee Members when the Chair calls for public comment. Persons who wish to make public comment on an agenda item are encouraged to submit comments in writing by email to MST at mobility@mst.org by 3:00 PM on Monday, November 28, 2022; those comments will be distributed to the MST Board of Directors before the meeting. Written comments may be emailed to mobility@mst.org, and should include the subject line: "Public Comment Item # (insert the agenda item number relevant to your comment)."

MST District Board and Committee Agendas

Accessibility, Language Assistance, and Public Comments

Materials related to an item on this agenda submitted to the Committee after distribution of the agenda packet are available for public inspection at the Monterey-Salinas Transit District Administration Building at 19 Upper Ragsdale Dr., Suite 200, Monterey, CA 93940 during normal business hours.

Upon request, Monterey-Salinas Transit District will provide written materials in appropriate alternative formats, including disability-related modifications or accommodations, auxiliary aids, or services to enable individuals with disabilities to participate in public meetings. Please send a written request, including your name, mailing address, phone number, description of the requested materials, and preferred alternative format or auxiliary aid or service at least three working days prior to the meeting at the address below.

Public comments may be submitted for any item on the agenda by contacting MST:

Mail: MST, Attn: MST Staff Support, 15 Lincoln Ave., Salinas, CA 93901

• **Email:** mobility@mst.org • **Phone:** (888) 678-2871



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888-678-2871 / Free language assistance / Asistencia de Lenguaje Gratuito /
Libreng tulong para sa wika / Hỗ trợ ngôn ngữ miễn phí / 무료 언어 지원

1. CALL TO ORDER

1-1. Roll Call

1-2. Introduction of Members and Guests

2. PUBLIC COMMENTS ON MATTERS NOT ON THE AGENDA

Members of the public may address the Committee on any matter not on the agenda. There will be a time limit of not more than three minutes for each speaker. The Committee will not discuss or take action, but may ask questions, on matters brought up under this item during the meeting but may choose to follow-up at a later time, either through staff or on a subsequent agenda. (Please refer to page 1 of the agenda for instructions)

3. CONSENT AGENDA

3-1. Approve Minutes of the regular meeting of September 28, 2022 (Chair)

4. MEMBERSHIP

4-1. Receive reminder for January 2023 Elections of Officers (Chair)

4-2. Receive announcement of MAC vacancies (Chair)

5. PRESENTATION

5-1. Receive presentation on MST Vanpool Program-Commute with Enterprise (Cristy Sugabo)

6. REPORTS AND INFORMATION ITEMS

The Committee will receive these report(s), which do not require action by the Committee.

6-1. MV Transit-MST RIDES Service Update (David Cox)

6-2. MST Mobility Updates (Cristy Sugabo)

7. SUBJECT ITEM REQUEST

This item(s) will be included on a future agenda for follow-up

7-1. Update on future MAC Meetings Requirements in 2023

8. ANNOUNCEMENTS AND APPRECIATIONS

9. ADJOURN

NEXT SCHEDULED MEETING DATE: January 25, 2023

1:00 p.m.

NEXT SCHEDULED AGENDA DEADLINE: January 11, 2023

Dates, times and **teleconference information are subject to change.*

*Please contact MST for accurate meeting date, times and **teleconference** information or check online at <https://www.mstmobility.org/advisory-committee.htm>*

MEETING OF THE MOBILITY ADVISORY COMMITTEE (MAC)

MEETING MINUTES

September 28, 2022

1:00 pm (Pacific)

Present:	Jennifer Ramirez Jessica McKillip Steven Macias Aaron Hernandez Bobby Merritt Alejandro Fernandez Reyna Gross	Partnership for Children ITN Monterey County The Blind and Visually Impaired Center Transportation Agency for Monterey County (TAMC) Veterans Transition Center Davita Dialysis Alliance on Aging
Absent:	Maria Magaña Leticia Garcia Diana Jimenez	Central Coast Center for Independent Living (CCCIL) The Carmel Foundation AAA-Monterey County Dept. of Social Services
Staff:	Norman Tuitavuki Cristy Sugabo Kevin Allshouse Claudia Valencia Ruben Gomez Lesley van Dalen Marzette Henderson Matthew Deal Michael Kohlman Scott Taylor Ezequiel Rebollar	Chief Operating Officer Mobility Services Manager Contract Services Manager Mobility Specialist Mobility Specialist Mobility Specialist Transportation Manager Grants Analyst Chief Information Officer Information Technology Manager IT Technician
Public:	David Cox Chris Duymich Paul Hierling Miranda Taylor	MV Operations Manager AMBAG AMBAG AMBAG

Apology is made for any misspelling of a name.

1. CALL TO ORDER

1-1. Roll Call.

Chair Ramirez called the meeting to order at 1:03 p.m. with roll call taken as the meeting was via Zoom teleconference. A quorum was established.

2. PUBLIC COMMENTS ON MATTERS NOT ON THE AGENDA

There were no public comments.

3. CONSENT AGENDA

3-1. Approve Minutes of the regular meeting of July 27, 2022.

On a motion by Committee Member McKillip, seconded by Committee Member Merritt and carried by the following vote, which was conducted by roll call, the Committee approved the Minutes:

AYES:	6	McKillip, Ramirez, Macias, Hernandez, Merritt, and Fernandez
NOES:	0	
ABSENT:	4	Gross, Magaña, Garcia and Jimenez
ABSTAIN:	0	

Member Gross joined the meeting at 1:23 p.m.

4. PRESENTATION

- 4-1. Received presentation on the new statewide REAP 2.0 program (Chris Duymich/Paul Hierling)
- 4-2. Received presentation on the Draft 2022 Coordinated Public Transit-Human Services Transportation Plan (Miranda Taylor)

There were no public comments.

5. REPORTS AND INFORMATION ITEMS

- 5-1. MV Transit- MST RIDES Service Update (Kevin Allshouse/ David Cox)
- 5-2. MST Mobility Programs Updates (Cristy Sugabo)

There were no public comments.

6. SUBJECT ITEM REQUEST

- 6-1. None

7. ANNOUNCEMENTS AND APPRECIATIONS

7-1. Committee Member and MST Staff Announcements and Appreciations.

8. ADJOURN

With no further business to discuss, Chair Ramirez adjourned the meeting at 1:51p.m. (Pacific).

PREPARED BY: *Claudia L. Valencia*
Claudia Valencia

REVIEWED BY: *Cristy Sugabo*
Cristy Sugabo



MST VANPOOL PROGRAM

IN PARTNERSHIP WITH

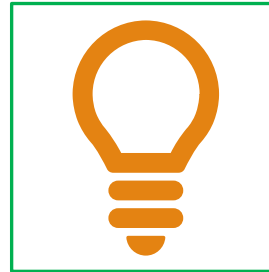
COMMUTE ENTERPRISE

PRESENTED BY CRISTY SUGABO, MOBILITY SERVICES MANAGER

MST Vanpool



Mobility option



Innovative and sustainable
shared mobility



New Incentive to reduce
the high cost to commuting

MST Vanpool



Let's Ride Together.

MST is offering monthly subsidy of \$450.00

- Lessen financial burden to participants
- Subsidy per van/van group per month
- Encourage participation

Existing Commute Enterprise Vanpools within the County

- There are currently 29 vanpools in the County
- Commute Enterprise will transition participant to MST's program
- MST to capture ridership data for National Transit Data (NTD) reporting

Employers can also support their employees

- By contributing to the vanpool cost
- Attractive option for their workforce



Funding provided by the employer and/or local transit agency.

MST Vanpool



Customized to participants needs

- Vanpool can accommodate four or more vanpoolers
- Remaining cost is split among participants
- Each rider paying set fee per month
- Choose qualifying vanpool vehicle
 - Accessible vehicles is available
 - Choose to upgrade with optional features

Commute with Enterprise Support

- Personal use allowed (may not exceed allowable miles)
- 24-hour roadside assistance
- Liability insurance
- Scheduled maintenance
- Complete clean starter kits



MST Vanpool



How to participate

- MST will make the connection
 - Two ways to apply for vanpool
 - Visit www.mst.org
 - Call customers service at 1-888-678-2871
- Commute Enterprise Representative will process the enrollment



MST Vanpool



“ Keeping our communities connected by way of directly operated bus service or through partnerships and programs like vanpools supports our vision for healthy community, and access to opportunities for everyone by reducing their cost of Mobility ”

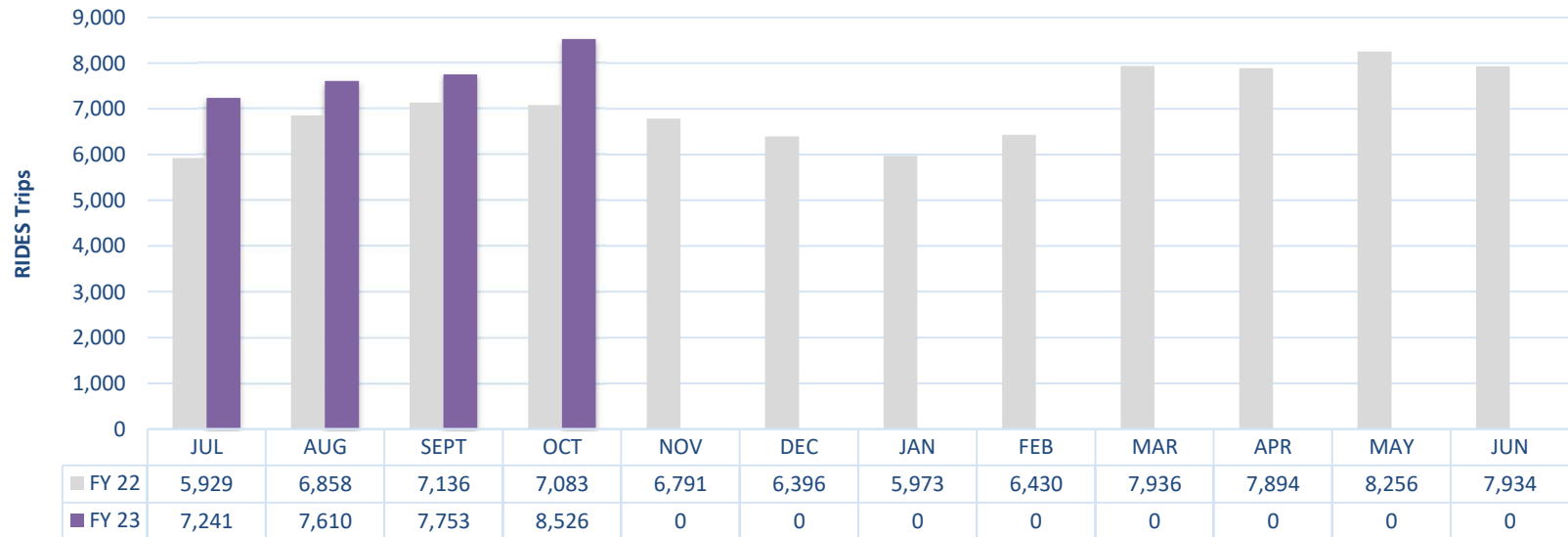
- MST General Manager/CEO, Carl Sedoryk

Questions

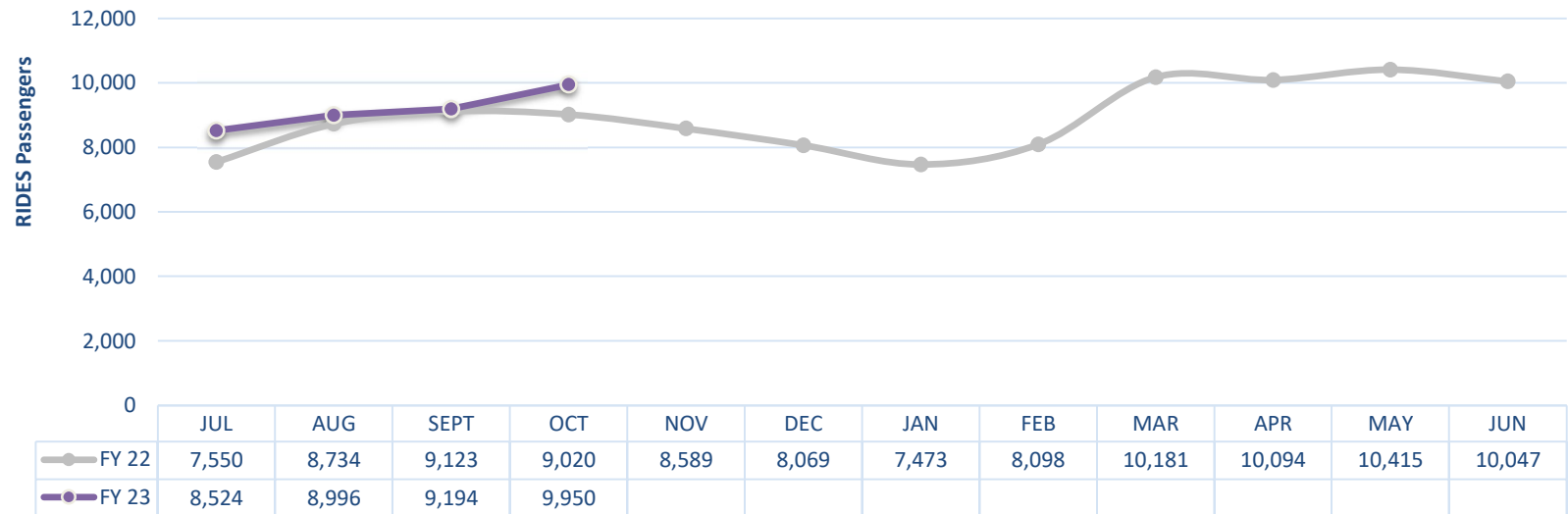


MST-MV Dashboard
FY 2023

RIDES Trips

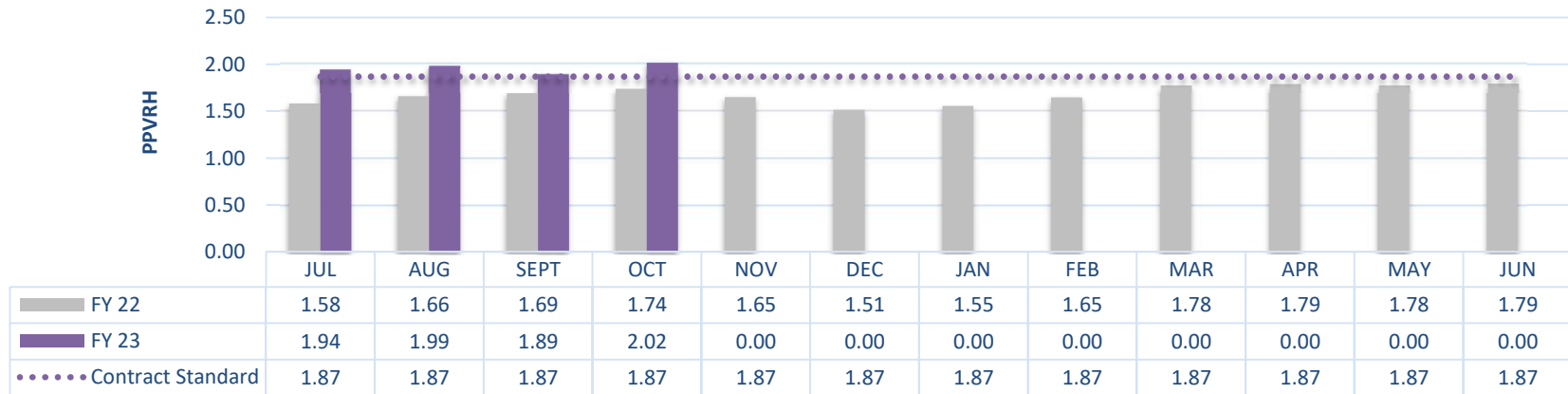


RIDES Passengers

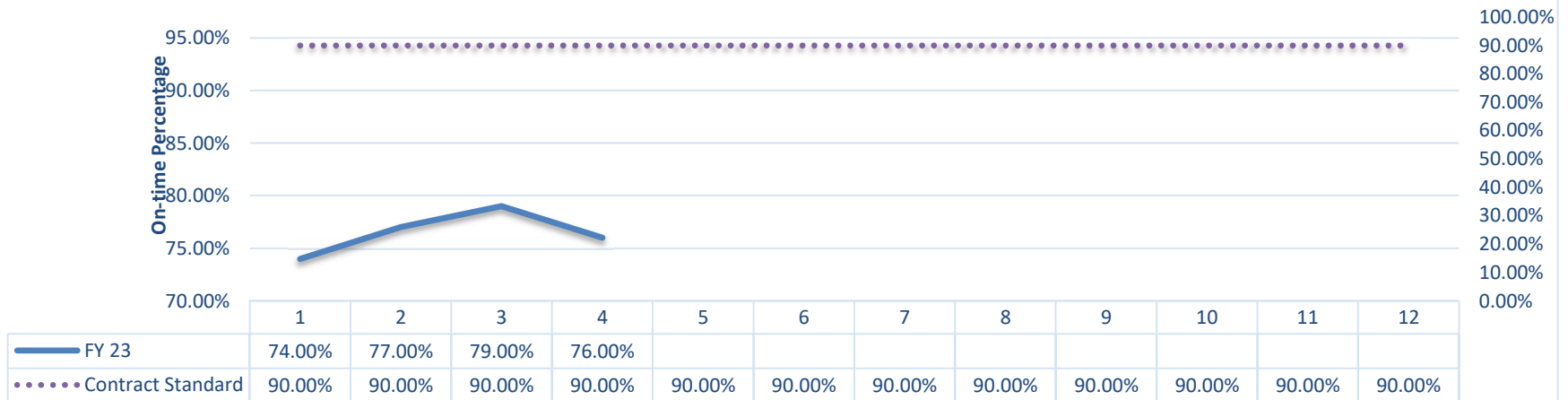


MST-MV Dashboard
FY 2023

RIDES Passengers per Vehicle Revenue Hour (P/VRH)



RIDES On Time Performance (OTP)



MST-MV Dashboard
FY 2023

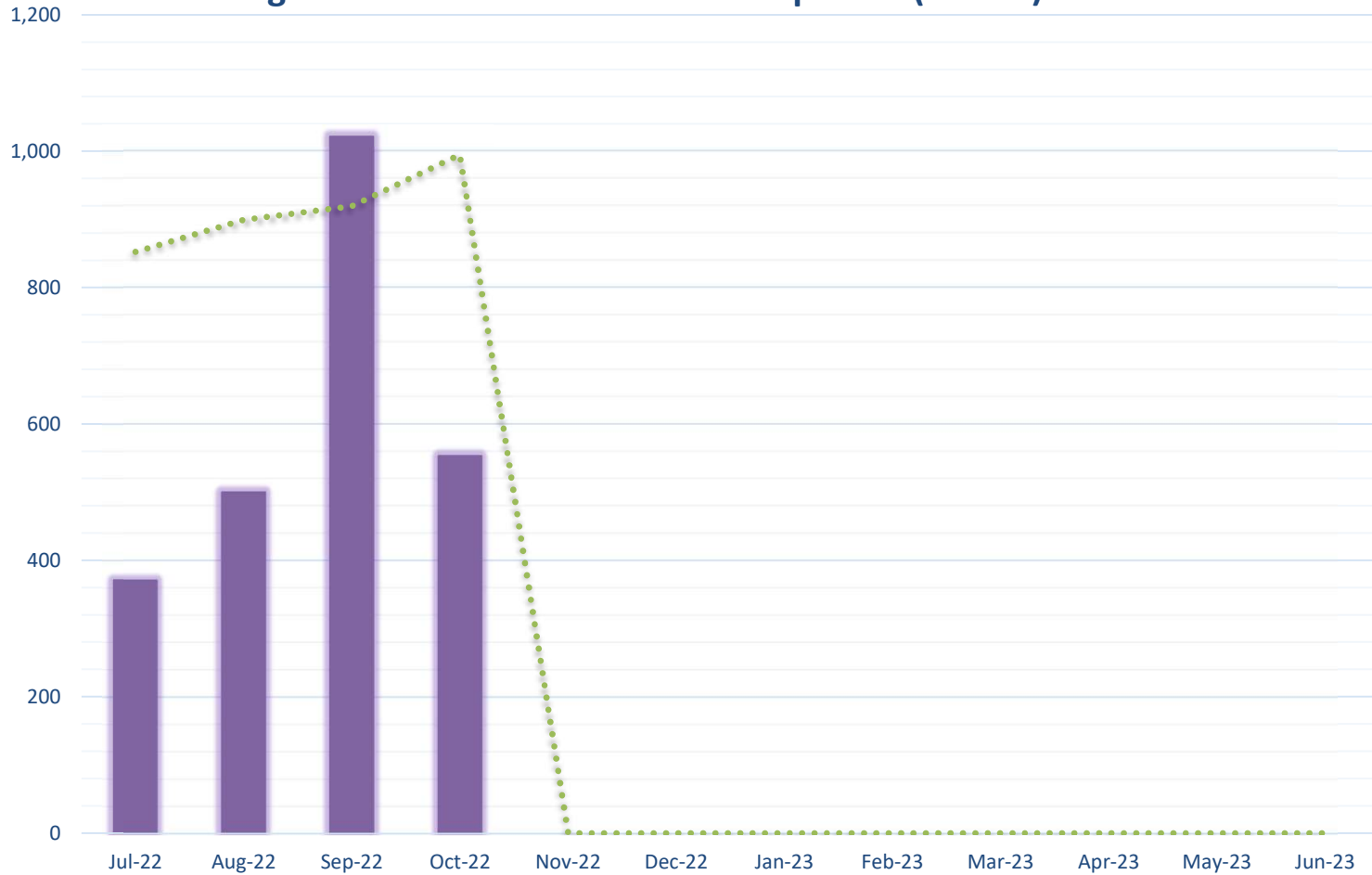
RIDES Calls Hold Times



	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN
Contract Standard <180 (s)	95.00%	95.00%	95.00%	95.00%	95.00%	95.00%	95.00%	95.00%	95.00%	95.00%	95.00%	95.00%
Contract Standard <300(s)	99.00%	99.00%	99.00%	99.00%	99.00%	99.00%	99.00%	99.00%	99.00%	99.00%	99.00%	99.00%
FY 23 %<180(s)	69.71%	70.77%	73.40%	67.89%								
FY 23 %<300(s)	96.43%	96.36%	96.43%	96.43%								
FY 23 Calls Received	10087	11312	10676	11102								

MST-MV Dashboard
FY 2023

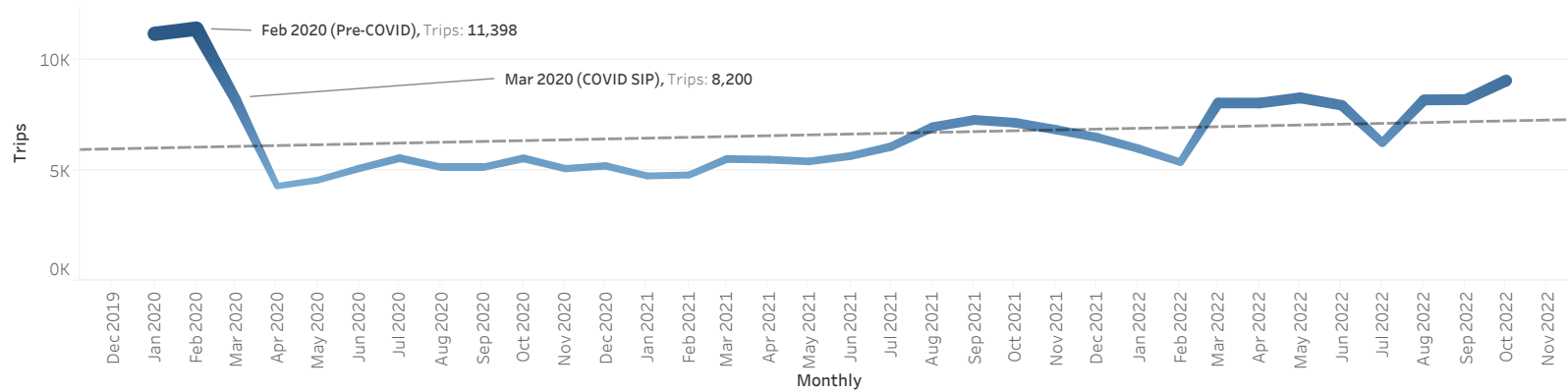
MST RIDES
Passengers Carried Between Valid Complaints (PCBVVC)



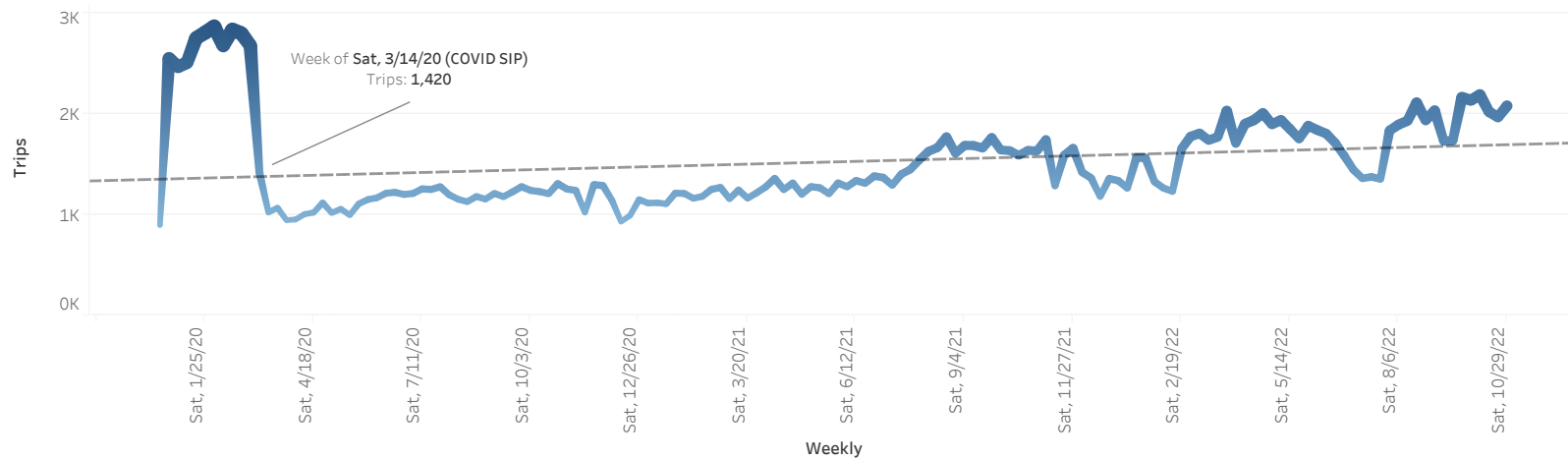
	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23
PCBVC: RIDES	371	500	1,022	553	0	0	0	0	0	0	0	0
RIDES Standard (10%)	852	900	919	995	0	0	0	0	0	0	0	0

PCBVC: RIDES RIDES Standard (10%)

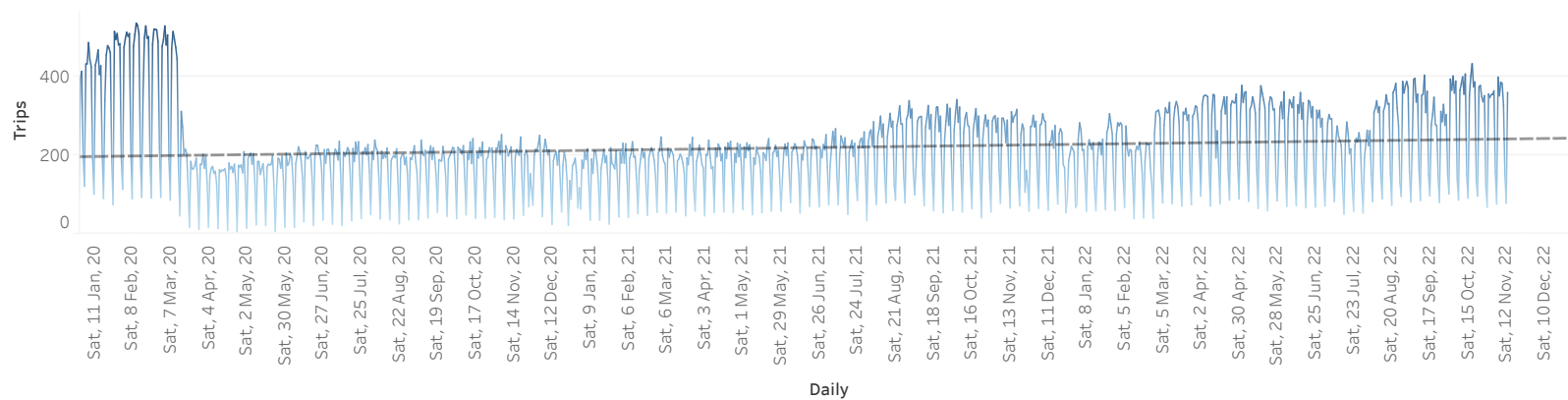
RIDES Trips (COVID Recovery)



Month of Date	
October 2022	9,054
September 2022	8,195
August 2022	8,181
July 2022	6,242
June 2022	7,935
May 2022	8,273
April 2022	8,039
March 2022	8,040
February 2022	5,363
January 2022	5,973
December 2021	6,486
November 2021	6,829
October 2021	7,150
September 2021	7,275
August 2021	6,954



Week of Date	
November 5, 2022	2,079
October 29, 2022	1,967
October 22, 2022	2,021
October 15, 2022	2,188
October 8, 2022	2,135
October 1, 2022	2,162
September 24, 2022	1,735
September 17, 2022	1,730
September 10, 2022	2,032
September 3, 2022	1,937
August 27, 2022	2,109
August 20, 2022	1,932
August 13, 2022	1,893
August 6, 2022	1,834
July 30, 2022	1,355
July 23, 2022	1,375



Day of Date	
Mon, 14 Nov, 22	360
Sun, 13 Nov, 22	78
Sat, 12 Nov, 22	153
Fri, 11 Nov, 22	328
Thu, 10 Nov, 22	382
Wed, 9 Nov, 22	386
Tue, 8 Nov, 22	351
Mon, 7 Nov, 22	399
Sun, 6 Nov, 22	76
Sat, 5 Nov, 22	157
Fri, 4 Nov, 22	364
Thu, 3 Nov, 22	354
Wed, 2 Nov, 22	354
Tue, 1 Nov, 22	347