Mobility Advisory Committee

Regular Meeting Minutes Wednesday, July 27, 2016

1. CALL TO ORDER

Acting Chair Maureen M^cEachen called the meeting to order at 1:20 p.m. in the conference room of the Monterey Mobility Management Center (3MC).

Present: Maureen M^cEachen Visiting Nurse Association

Aimee Cuda ITN Monterey

Virginia Murillo Transportation Agency for Monterey County

Edwin Marticorena Veterans Transition Center

Reyna Gross Alliance on Aging

Olivia Quezada Central Coast Council for Independent Living
Doug Chandler Monterey County Military and Veterans Affairs

Absent: Kathleen Murray-Phillips Monterey County Department of Social &

Employment Services

Melissa McKenzie Carmel Foundation

Laurie Crosby Consumer Kasuko Wessendorf Interim, Inc.

Guest: Diana Trapani The Blind and Visually Impaired Center of

Monterey County

Staff: Tom Hicks Mobility Services Manager

Cristy Sugabo Mobility Services Coordinator

Kevin Allshouse Mobility Specialist

Lisa Rheinheimer Director of Planning and Development

2. CONSENT AGENDA

2.1 Minutes of the regular meeting of March 30, 2016

Member Cuda made a motion to approve the minutes and Member Murillo seconded. The motion carried unanimously.

3. PUBLIC COMMENTS ON MATTERS NOT ON THE AGENDA

None.

4. PUBLIC HEARING

4.1 MAC Ad Hoc Committee on CSUMB Transportation Options

MST Director of Planning and Development, Lisa Rheinheimer, reported on the findings of the July 18, 2016, MAC Ad Hoc Committee meeting on transportation for students with disabilities at CSUMB. Several options were discussed as solutions to the problem, such as the use of accessible taxis, the use of CSUMB purchased accessible golf carts, or a contract between CSUMB and MV to provide same-day point-to-point transportation within the 10 minute break between class.

MST has reached out to CSUMB regarding leasing or purchasing one or more of MST's accessible taxis. Subsequently, CSUMB has declined to do so citing both the costs associated with hiring drivers, and the administrative burden of overseeing such a program. The need of some students for point-to-point accessible transportation within a 10 minute window between classes cannot be met by the MST RIDES program.

4.2 MV Transit Report

MV General Manager Jonathan Berke was not present at the meeting. Cristy Sugabo and Lisa Rheinheimer will follow up with Mr. Berke regarding the importance of MV's involvement in the Mobility Advisory Committee.

4.3 MST Report

Mr. Hicks discussed two promotions of MST staff; Cristy Sugabo as the new Mobility Programs Coordinator, and Beronica Carriedo as the new MST Outreach Coordinator. Consequently, MST Mobility will be looking to fill two new positions; one position will require a bilingual candidate for the RIDES Program, and the other candidate will focus on outreach to Veterans.

Mr. Hicks announced an increase in the budgets for both the Senior Taxi Voucher Program and the Persons with Disabilities Taxi Voucher Program, resulting in an increase of taxi vouchers for both programs. In addition, there is a planned pilot Veterans Taxi Voucher Program with the VTC. The goal of the pilot program is to determine the transportation needs of local veterans with an aim of increasing the budget next fiscal year once the needs have been determined.

Mr. Hicks discussed how TNC's (Taxi Network Companies), such as Uber and Lyft, have been given permission to operate locally, specifically at Hotels and at the Monterey Regional Airport. There has been an effort by local cities and agencies such as MST to bring some oversight to the TNC's to ensure that passengers have access to safe and dependable drivers who have passed thorough background checks. Also, MST's RIDES and taxi voucher programs rely on a robust taxi industry, which is currently threatened by TNCs that can operate cheaply because they are not subject to licensing and safety regulations.

Mr. Hicks updated the committee on the TACT (Taxi ADA Certification Training) set to kickoff on September 7, 2016.

Mr. Hicks updated the committee on the IVR (Interactive Voice Response) Software to be implemented by MV Transportation for the RIDES Program, which will allow web-based booking, e-mail/text notifications, and a call both the night prior to pickup, allowing the passenger to cancel, and a call 10 minute notification prior to pickup which will allow time for the passenger to get ready.

5. UNFINISHED BUSINESS

5.1 MAC Vacancies

Mr. Hicks will recommend to MST's Board of Directors in the September Board Meeting, that Ms. Diana Trapani, from The Blind and Visually Impaired Center of Monterey County, be nominated to the Mobility Advisory Committee.

Additionally, Mr. Hicks will follow up with TAMC, Alliance on Aging, and the VTC to officially assign Ms. Virginia Murillo, Reyna Gross, and Doug Chandler as alternates to the MAC for their respective organizations.

6. SUBJECT ITEMS TO FOLLOW-UP

- 6.1 MAC Ad hoc committee notes re: CSUMB students with disabilities.
- 6.2 Process for assigning MAC alternates.

7. SUBJECT ITEMS TO REQUEST

7.1 Update on MAC Ad hoc committee re: CSUMB students with disabilities.

8. ANNOUNCEMENTS AND APPRECIATIONS

Mr. Hicks gave an Award Of Appreciation to Cristy Sugabo for her support and assistance to both the MAC and RAC Committees over the years.

Ms. Reyna Gross discussed Alliance on Aging and The Monterey County Department of Social Services campaign to provide local seniors with Farmers' Market Coupons. Additionally, Ms. Gross mentioned that the Alliance on Aging will have a resource booth at the Monterey County Fair. Lastly, Ms. Gross mentioned an upcoming presentation on September 13, 2016, at the Alliance on Aging Salinas office titled, "Medicare Basics."

Aimee Cuda discussed the upcoming celebration of ITN's 25,000th ride taking place on August 5th from 1-3 pm at Monterey BMW at the Seaside Auto Plaza.

Edwin Marticorena discussed the Stand Down event for homeless veterans taking place from August 19-21, 2016 at 4499 Joe Lloyd Way, Seaside. The event will feature, among other things, clothing issuance, meals, legal services, as well as health, dental, and veterinary services.

Mr. Hicks mentioned using the new MST Administrative LAB Building as a potential site for future MAC meetings.

9. **ADJOURN**

There being no further business, Vice Chair M^cEachen adjourned the meeting at 2:08 p.m.

PREPARED BY:

Kevin Allshouse

APPROVED BY:

Tom Hicks